# **YOOX GROUP**



October 2010 STAR Conference London

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The Global Internet Retailing Partner for The Leading Fashion & Design Brands

#### **COMPANY HIGHLIGHTS**



- Preferred partner of high-end fashion and design brands for their online retailing activities
- Global player in the fast growing online fashion market
- Leading position in Italy and strong international presence, with non domestic markets accounting for 76%<sup>1</sup> of Net Revenues and further opportunities ahead
- Two complementary and synergic business lines, allowing full coverage of the online fashion market
- Increased contribution from Mono-Brand business line, accounting for 24% of Net Revenues, generated by 20 Online Stores
- At the forefront of innovation and technology to keep enhancing the shopping experience and engaging the customers
- Strong track record of profitable growth

#### TWO DIFFERENTIATED AND SYNERGIC BUSINESS LINES



2009

2010

# Multi-Brand: building long-standing relationships with Commercial Partners

# Mono-Brand: leveraging the know-how together with Strategic Partners

# YOOX.COM



- Broad offering of offseason premium apparel and accessories at attractive prices, exclusive and special collections, vintage, home & design products
- Launched in 2000

#### 



- In-season premium apparel and accessories from selected brands
- "Shop-in-shop" model
- Launched in 2008

# **OnlineSTORES**

Exclusive official flagship Online Stores of leading fashion brands

- In-season premium apparel and accessories
- Partnership model: mostly 5-year contracts

2006 MARN Lcom

2007

EMPORIO ARMANI.com

DIESEL com

2008

C.P.

STONE ISLAND.com

VALENTINO.com

MISS SIXTY.com

CoSTUME NATIONAL.com

'ENGIE.com EMILIO PUCCI.com MOSCHINO .com

BALLY.com

D&G.com

DS@UARED2.com

JILSANDER.com roberto cavalli .com

COCCINELLE.com

.com

Com. IFICE PARTY ALBERTA FERRETTI.com

Z E I S HOUSE COM

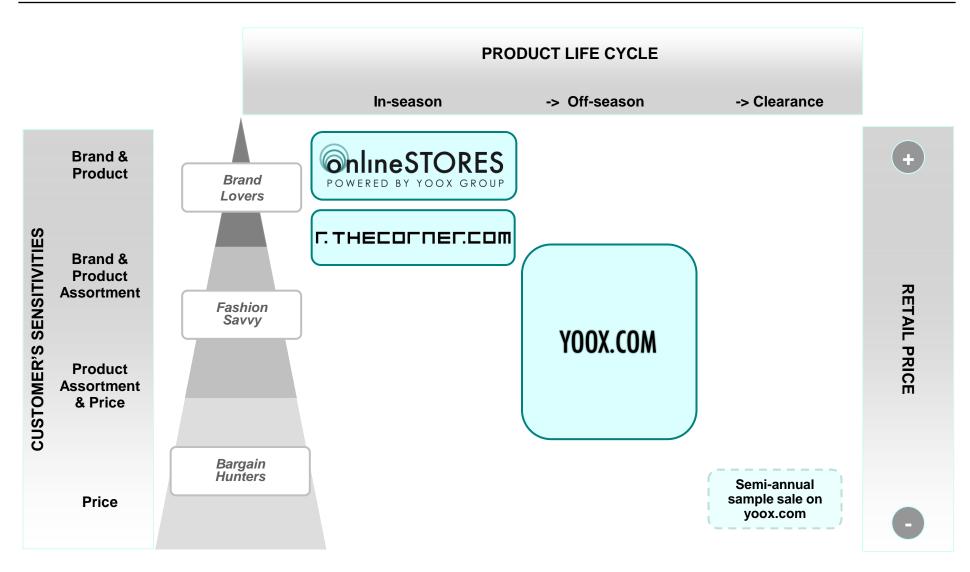
Maison Martin Margiela.COM

Ermenegildo Zegna.com



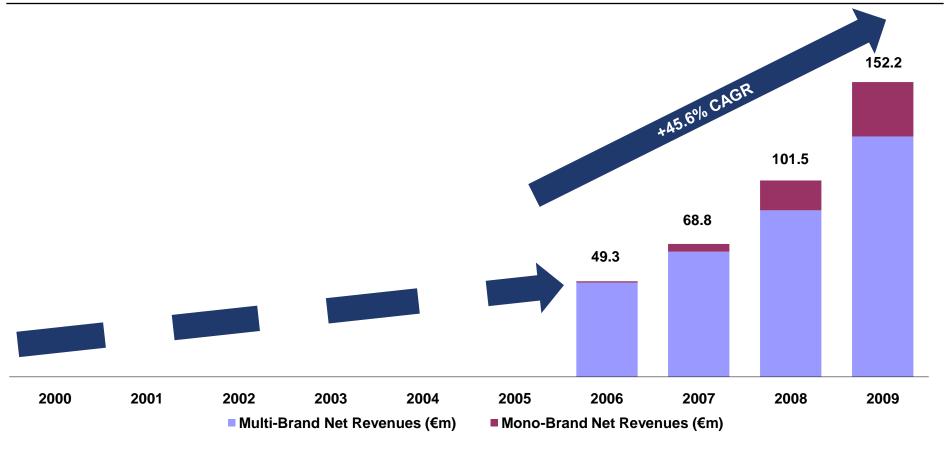
# STRATEGIC COVERAGE OF THE ONLINE FASHION MARKET





# STRONG TRACK RECORD OF GROWTH FUELLED BY BUSINESS INNOVATION





Launch of yoox.com

International expansion

Launch of Online Stores Powered by YOOX Group

**Broadening of Multi-Brand offering** 

Note: YOOX Group Annual Reports, Italian GAAP 2000-2006, IFRS 2007-2009 results

# **OUR FASHION WORLD IS DRIVEN BY NUMBERS**

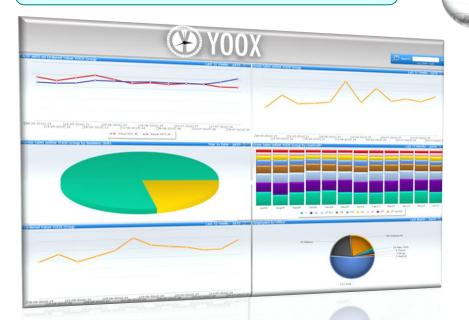


# In the first six months of 2010

**8.1** million unique visitors per month

717 thousand orders

1 order processed every 22 seconds



Over 99% of deliveries on time<sup>1</sup>

59 million newsletters sent to our registered users<sup>2</sup>

**40** thousand websites reached by our web marketing campaigns<sup>2</sup>

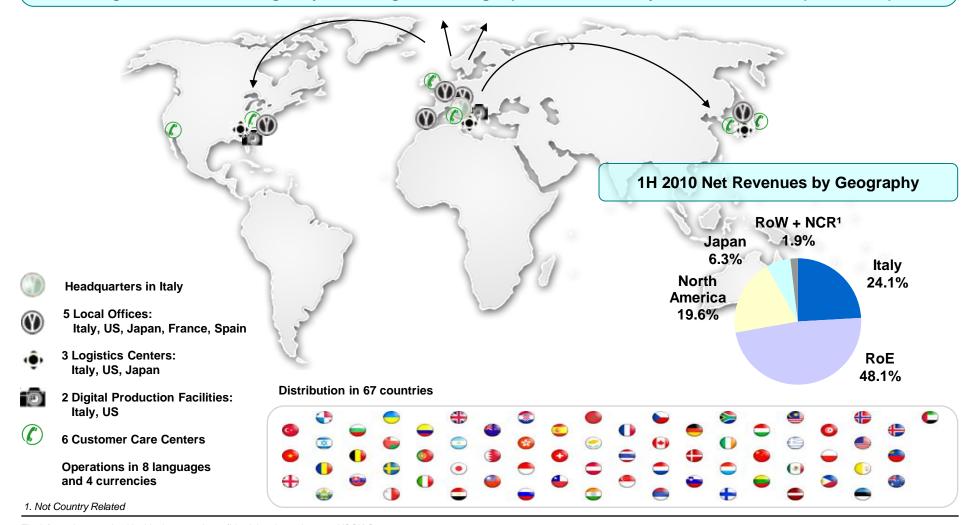
<sup>1.</sup> Company elaborations based on Shipping Partners data

<sup>2.</sup> Refer to Multi-Brand business line

#### **GLOBAL PLAYER WITH LOCAL EXPERTISE**



- Strong local presence and ability to tailor the offering to different geographies
- Global distribution from central warehouse to maximise overall sell-through
- Three logistics centers strategically located, guaranteeing top service to all major fashion markets (US, EU, JP)



# UNIQUE SHOPPING EXPERIENCE COMBINED WITH BEST IN CLASS CUSTOMER SERVICE



#### **Innovative and Entertaining Shopping Experience**

# Interactive Videos Exclusive Shopping directly from the Catwalk



yoox.com Superstar Loyalty Program



Native Applications
iPod Touch, iPhone and iPad
yoox.com



yoox.com emporioarmani.com
Mobile Mobile

**Web Applications** 





#### **Best in Class Customer Service**

#### **Proximity to the Customer in All Key Geographies**

Safe Payment and Easy Returns

**Fast and Reliable Delivery** 

**Dedicated Customer Care** 

#### **Distinctive Packaging**





Thanks to a balanced mix of creativity, technical competencies and constant focus on the customer

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# ON TRACK TO REACH TARGETS



#### **KEY TARGETS FOR 2010**

**ACHIEVEMENTS** 

**Further Multi-Brand international expansion** in Europe, US and Japan

Strong international growth with acceleration coming from the US

Maintain 2009 pace in Mono-Brand new openings

Launched 6 Online Stores so far and renewed emporioarmani.com with addition of Armani Jeans

Prepare the Group's China landing in 2011

On track to enter the market by 1H 2011

Invest in technology to enhance brand experience and CRM

Launched yoox.com 9.0 based on improved navigation features, CRM & product presentation, yoox.com for iPad, yoox.com for Japanese mobile platform & Facebook application

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# FIRST HALF ENDED JUNE 30, 2010 - KEY HIGHLIGHTS



# **Key Performance Indicators**

- 8.1m monthly unique visitors (vs. 6.0m in 1H 2009)
- 717 thousand orders (vs. 536 thousand in 1H 2009)
- Average Order Value of €174 (vs. €164 in 1H 2009)
- 532 thousand active customers (vs. 399 thousand in 1H 2009)

# **Key Financials**

- Net Revenues at €96.6m, +41.4% (vs. €68.3m in 1H 2009)
- EBITDA Excluding Incentive Plan Costs at €8.2m, +83.0% (vs. €4.5m in 1H 2009)
  - EBITDA margin Excluding Incentive Plan Costs up at 8.4% (vs. 6.5% in 1H 2009)
- EBITDA at €6.8m, +63.3% (vs. €4.2m in 1H 2009)
  - EBITDA margin up at 7.1% (vs. 6.1% in 1H 2009)
- Net Income at €3.3m, +113.8% (vs. €1.6m in 1H 2009)
- Net cash of €25.1m (vs. €34.0m of Net Cash at Dec. 2009)

# **YOOX GROUP PROFIT & LOSS**

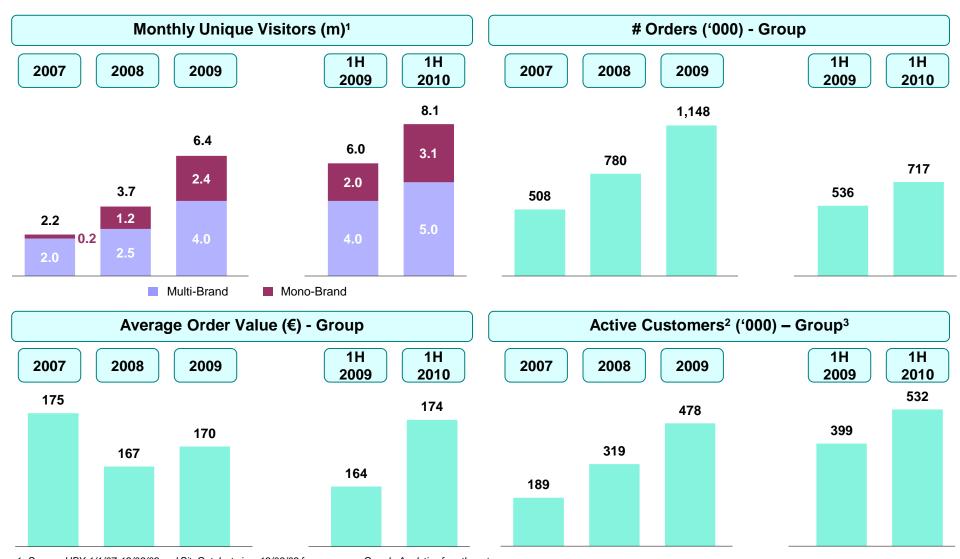


	2007	2008	2009	1H 2009	1H 2010
(6)					
(€m)					
Net Revenues	68.8	101.5	152.2	68.3	96.6
growth	39.4%	47.5%	50.0%		41.4%
COGS	(42.6)	(61.6)	(91.9)	(42.6)	(59.4)
Gross Profit	26.2	39.9	60.3	25.7	37.1
% of Net Revenues	38.0%	39.3%	39.6%	37.6%	38.4%
Fulfillment	(7.9)	(11.6)	(15.5)	(7.4)	(10.0)
% of Net Revenues	11.4%	11.4%	10.2%	10.8%	10.4%
Sales & Marketing	(7.6)	(10.7)	(16.7)	(7.8)	(11.4)
% of Net Revenues	11.0%	10.6%	11.0%	11.5%	11.8%
EBITDA Pre Corporate Costs	10.7	17.5	28.1	10.4	15.7
% of Net Revenues	15.6%	17.3%	18.4%	15.3%	16.3%
General & Administrative	(7.2)	(9.9)	(12.1)	(5.6)	(8.6)
% of Net Revenues	10.5%	9.7%	8.0%	8.2%	8.9%
Other Income/ (Expenses)	(0.6)	(0.9)	(1.0)	(0.6)	(0.2)
% of Net Revenues	0.9%	0.9%	0.6%	0.9%	0.2%
EBITDA	2.9	6.8	15.0	4.2	6.8
% of Net Revenues	4.2%	6.7%	9.9%	6.1%	7.1%
Depreciation & Amortisation	(1.2)	(1.8)	(2.2)	(0.9)	(1.5)
Non Recurring Items	(1.2)	(0.2)	(4.0)	-	-
Operating Profit	0.5	4.8	8.8	3.3	5.3
% of Net Revenues	0.7%	4.7%	5.8%	4.8%	5.5%
Net Financial Income / (Expenses)	(0.9)	(1.2)	(1.5)	(0.7)	0.3
Taxes	(0.2)	(1.2)	(3.3)	(1.0)	(2.3)
Net Income	(0.6)	2.4	4.1	1.6	3.3
% of Net Revenues	(0.9)%	2.4%	2.7%	2.3%	3.5%
EBITDA Excluding Incentive Plan Costs	3.9	8.1	16.6	4.5	8.2
% of Net Revenues	5.7%	7.9%	10.9%	6.5%	8.4%

Note: Figures as absolute values and in percentages are calculated using precise financial data. Some of the differences found in this presentation are due to rounding of the values expressed in millions of Euro Depreciation & Amortisation included in Fulfillment, Sales & Marketing, General & Administrative have been reclassified and grouped under Depreciation & Amortisation EBITDA Excluding Incentive Plan Costs calculated adding back to EBITDA the costs associated with stock option plans in each period

#### **KEY PERFORMANCE INDICATORS**

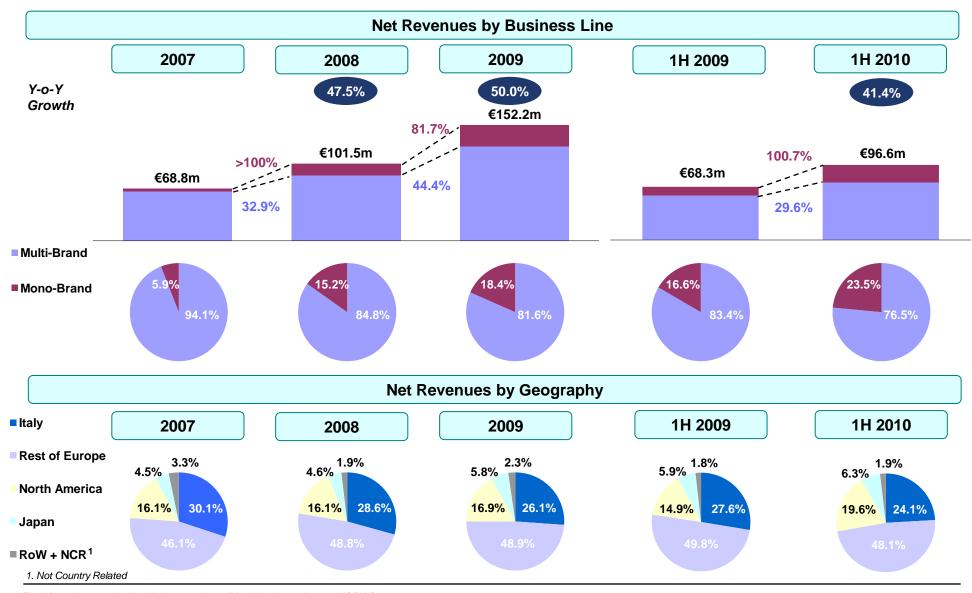




- 1. Source: HBX 1/1/07-19/03/09 and SiteCatalyst since19/03/09 for yoox.com; Google Analytics for other stores
- 2. Active Customer is defined as a customer who placed at least one order in the 12 preceding months
- 3. Include Active Customers of Online Stores

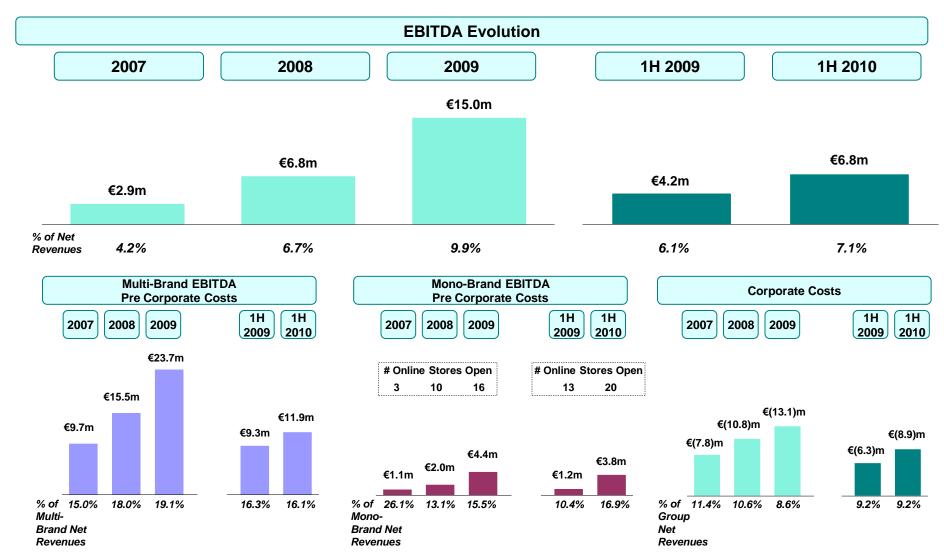
# NET REVENUES BREAKDOWN BY BUSINESS LINE AND GEOGRAPHY





#### **EBITDA ANALYSIS BY BUSINESS LINE**





Multi-Brand and Mono-Brand EBITDA Pre Corporate Costs include all costs directly associated with the business line, including COGS, Fulfillment, Sales & Marketing (all net of D&A); Corporate Costs include General & Administrative costs (net of D&A) and Other Income/ Expenses

# YOOX GROUP SUMMARY BALANCE SHEET



	2007	2008	2009	1H 2009	1H 2010
<u>(€m)</u>					
Net Working Capital	14.9	22.6	9.8	18.5	20.9
Non Current Assets	6.0	8.4	10.9	9.4	14.0
Non Current Liabilities (excl. financial liabilities)	(0.7)	(0.7)	(0.6)	(0.7)	(0.6)
Total	20.3	30.3	20.1	27.2	34.3
Net Financial Debt / (Net Cash)	7.8	13.9	(34.0)	3.5	(25.1)
Shareholders' Equity	12.5	16.4	54.1	23.6	59.4
Total	20.3	30.3	20.1	27.2	34.3

#### **NET WORKING CAPITAL EVOLUTION**

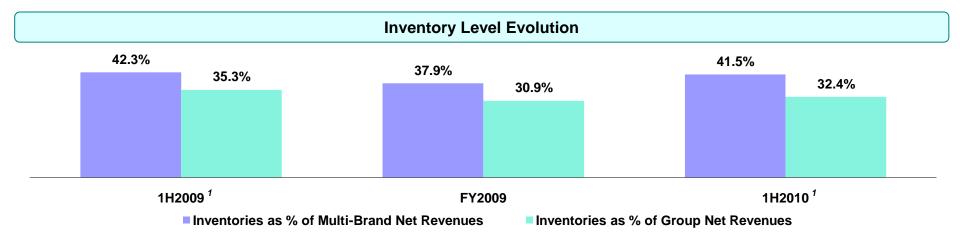


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	2007	2008	2009	1H 2009	1H 2010
<u>(</u> €m)					
Inventories	28.1	38.7	47.1	43.5	58.5
Trade Receivables	1.9	3.9	6.7	2.8	5.7
Trade Payables	(13.5)	(17.3)	(27.3)	(22.8)	(34.5)
Other Receivables / (Payables)	(1.5)	(2.7)	(16.8)	(5.0)	(8.8)
Net Working Capital	14.9	22.6	9.8	18.5	20.9
as % of Net Revenues	21.7%	22.3%	6.4%	15.0% <sup>1</sup>	11.6%

 Increase in Trade Payables compared to FY2009 mainly related to extension of payment terms with suppliers and to anticipation of buying campaign for 2010/11 Fall Winter

■ Decrease in Other Receivables/ (Payables) compared to FY2009 mainly due to payments of tax liabilities of €3.6m related to stock option exercise by people for which YOOX has acted as withholding agent and to FY2009 corporate tax of €3.3m



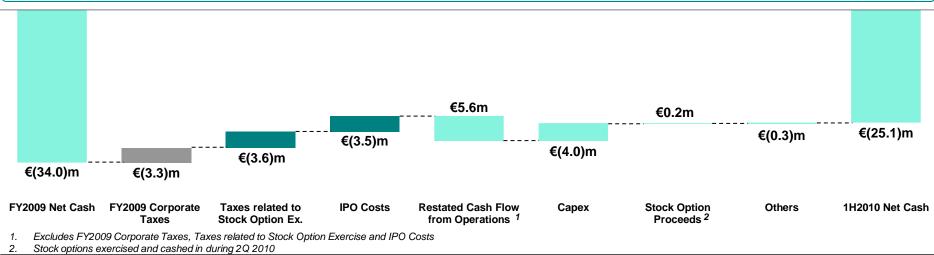
<sup>1.</sup> Percentages calculated on LTM Net Revenues

# **NET FINANCIAL POSITION EVOLUTION**



Net Financial Position									
(€m)	2007	2008	2009	1H 2009	1H 2010				
Cash and Cash Equivalents	(5.2)	(9.0)	(35.0)	(12.6)	(12.0)				
Other Current Financial Assets	(0.0)	(0.1)	(0.0)	(0.2)	(14.6)				
Current Financial Assets	(5.2)	(9.0)	(35.0)	(12.8)	(26.6)				
Short Term Financial Debt	12.8	4.1	0.3	0.2	0.5				
Other Current Financial Liabilities	0.0	0.1	0.0	0.0	0.1				
Current Financial Liabilities	12.8	4.2	0.3	0.2	0.6				
Long Term Financial Liabilities	0.1	18.7	0.7	16.1	0.9				
Net Financial Debt / (Net Cash)	7.8	13.9	(34.0)	3.5	(25.1)				

# **Net Financial Position Evolution**



# YOOX GROUP CASH FLOW STATEMENT



	Cash Flow Statement										
			2007	2008	2009	1H 2009	1H 2010	■ Include payments of			
(€m)								€3.5m related to IPC costs, tax liabilities of			
Cash and Cash	Equivalents at Beç	ginning of Period	1.8	5.2	9.0	9.0	35.0	€3.6m related to stock option exercise by			
Cash Flow from	Operations		(3.9)	(1.8)	18.4	5.5	(4.8)	people for which YOO			
Cash Flow from	Investment Activiti	ies	(2.6)	(4.2)	(2.1)	(0.6) (3.7)		withholding agent and			
Sub Total			(6.6)	(6.1)	16.4	4.9	(8.5)	€3.3m related to FY2009 corporate tax			
Cash Flow from	Cash Flow from Financing Activities		9.9	9.8	9.7	(1.3)	(14.6)	liabilities			
Cash Flow			3.4	3.8	26.0	3.6	(23.1)	<ul> <li>Investments in low-risk,</li> </ul>			
Cash and Cash	Cash and Cash Equivalents at End of Period		5.2	9.0	35.0	12.6	12.0	short term repurchase agreements			
				Cape	x						
	2007	20	800	200	9	1H	2009	1H 2010			
		€3	s.6m	€3.4	n			€4.0m			
	€2.7m					€	1.6m				
% of Net Revenues	3.9%	3.	.6%	2.29	<b>%</b>		2.3%	4.2%			

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# SHAREHOLDER STRUCTURE



Shareholder	Fully	Diluted <sup>1</sup>		Current	
Management team and other stock option holders <sup>2</sup>	7,359,248	11.6%			
Federico Marchetti	7,090,501	11.1%		2,411,853	4.7%
Sub-total	14,449,749	22.7%		2,411,853	4.7%
Balderton Capital	5,870,280	9.2%		5,870,280	11.4%
Red Circle	3,178,291	5.0%		3,178,291	6.2%
Federated	2,575,979	4.0%		2,575,979	5.0%
Essegi Srl	2,476,656	3.9%		2,476,656	4.8%
JP Morgan Asset Management	2,467,490	3.9%		2,467,490	4.8%
Wasatch Advisors	1,158,675	1.8%		1,158,675	2.2%
Invesco	1,041,956	1.6%		1,041,956	2.0%
Market <sup>3</sup>	30,392,576	47.8%	3	0,392,576	58.9%
Total	63,611,652	100.0%	5	1,573,756	100.0%

Updated as of September 28, 2010

<sup>1.</sup> The fully diluted column shows the effect on the Company's shareholder structure calculated assuming that all the stock options granted under the Company's stock option plans are exercised. It does not include 124,436 ordinary shares granted under the 2009-2014 Incentive Plan

<sup>2.</sup> Exclude Federico Marchetti

<sup>3.</sup> Includes 62,000 proprietary shares

# **FOCUS ON INCENTIVE PLAN COSTS**



	2007	% of Total	2008	% of Total	2009	% of Total	1H09	% of Total	1H10	% of Total
(€m)										
Fulfillment	(7.855)		(11.616)		(15.514)		(7.404)		(10.003)	
of which Incentive Plan Costs	(0.107)	10.4%	(0.132)	10.1%	(0.394)	23.9%	(0.027)	9.8%	(0.031)	2.3%
Sales & Marketing	(7.557)		(10.715)		(16.747)		(7.830)		(11.409)	
of which Incentive Plan Costs	(0.233)	22.6%	(0.348)	26.7%	(0.347)	21.0%	(0.077)	28.2%	(0.344)	26.1%
General & Administrative	(7.199)		(9.887)		(12.105)		(5.628)		(8.623)	
of which Incentive Plan Costs	(0.692)	67.1%	(0.822)	63.2%	(0.910)	55.1%	(0.168)	62.0%	(0.944)	71.6%
Incentive Plan Costs	(1.032)	100.0%	(1.302)	100.0%	(1.651)	100.0%	(0.272)	100.0%	(1.319)	100.0%
		_								
EBITDA Reported	2.916		6.762		14.996		4.184		6.834	
% of Net Revenues	4.2%		6.7%		9.9%		6.1%		7.1%	
Incentive Plan Costs	(1.032)		(1.302)		(1.651)		(0.272)		(1.319)	
EBITDA Excl. Incentive Plan Costs	3.948		8.063		16.647		4.456		8.153	
% of Net Revenues	5.7%		7.9%		10.9%		6.5%		8.4%	



# **Strategic Partner**

# **YOOX Group**

# Key Responsibilities

# **Fashion Responsibilities**

- Definition of Online Store look&feel
- Product assortment definition
- Pricing definition
- Marketing activities

# **E-commerce Responsibilities**

- Set-up and management of the Online Store
- Logistics
- Digital production
- Handling and shipping
- Invoicing
- Fraud check and credit collection
- Customer care



Support and advisory to the Strategic Partner in all key decisions

YOOX Group additional services

 Yagency: digital experience, web design, content production, media partnership, web marketing, digital PR and social activities



Investor Relations investor.relations@yoox.com

# **YOOX GROUP**

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