# YOOX GROUP



May 2012 Roadshow Presentation

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INTRODUCTION TO YOOX GROUP

- LATEST BUSINESS DEVELOPMENTS
- FINANCIAL ANALYSIS
- UPDATE ON STRATEGIC GUIDELINES
- APPENDIX



## **YOOX GROUP**

## The Global Internet Retailing Partner for the Leading Fashion & Design Brands

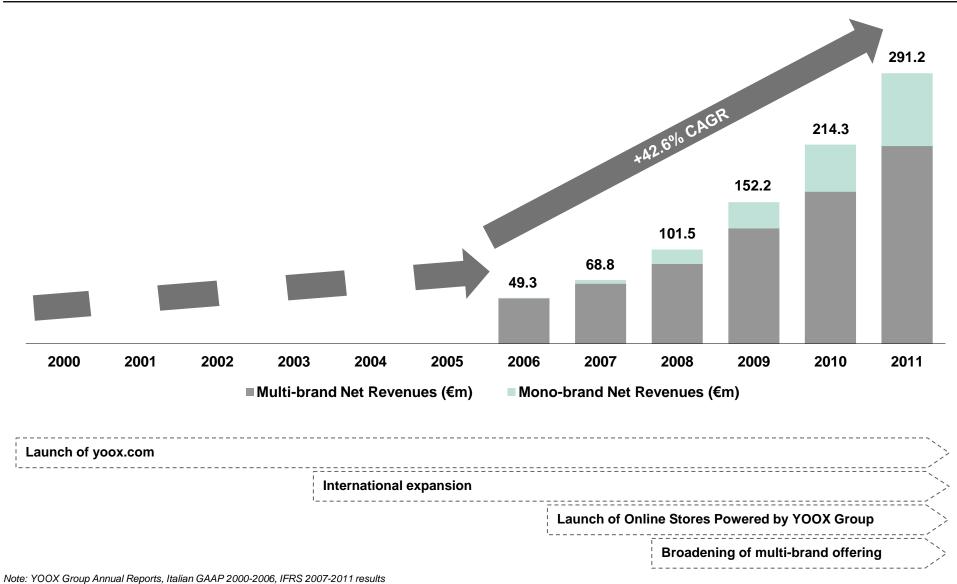
## TWO DIFFERENTIATED AND SYNERGIC BUSINESS LINES



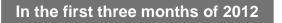
<b>MULTI-BRAND</b> Building long-standing relationships with Commercial Partners	MONO-BRAND Leveraging the know-how together with Strategic Partners
YOOX.COM	POWERED BY YOOX GROUP
<ul> <li>Broad offering of off-season premium apparel and accessories at attractive pride exclusive and special collections, vintage home &amp; design products</li> <li>Launched in 2000</li> </ul>	in season premium apparer and assessmes
r. THECOFNER.COM	
In-season premium apparel and accessor from selected brands	sories MONCLER . com BALLY . com
<ul> <li>"Shop-in-shop" model</li> <li>Launched in 2008</li> </ul>	DOLCE & GABBANA . com EMILIO PUCCI . com
SHOESCRIBE.COM	Ermenegildo Zegna . com VALENTINO . com
The online destination dedicated entirely in-season women's shoes	y to roberto cavalli . com DIESEL . com
<ul> <li>Exclusive shoe-related services and innovative editorial component</li> <li>Launched in 2012</li> </ul>	JIL SANDER . com M A R N I . com and more to .com

## STRONG TRACK RECORD OF GROWTH FUELLED BY BUSINESS INNOVATION





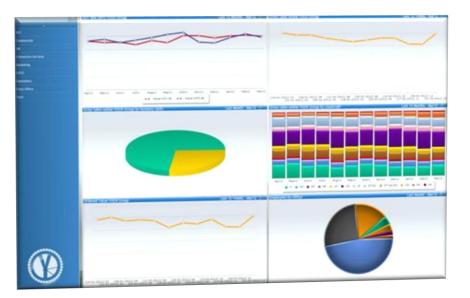




13.4 million unique visitors per month

586 thousand orders

## 1 order processed every 13 seconds



1. Company calculations based on shipping partners' data

2. Refer to Multi-brand business line



~99% of deliveries on time<sup>1</sup>

56 million newsletters sent to our registered users<sup>2</sup>

**38** thousand websites reached by our web marketing campaigns<sup>2</sup>

## **GLOBAL OPERATIONS**





1. Company calculations based on shipping partners' data. Refers to 1Q 2012

## UNIQUE SHOPPING EXPERIENCE COMBINED WITH BEST IN CLASS CUSTOMER SERVICE



#### Innovative and Entertaining Shopping Experience

Interactive Videos Exclusive Shopping directly from the Catwalk



Native Applications iPhone, iPad & Android yoox.com yoox.com Superstar Loyalty Program



Web Apps & iPad-optimised sites for multi-brand online stores and Online Flagship Stores **Best in Class Customer Service** 

**Proximity to the Customer in All Key Geographies** 

Safe Payment and Easy Returns

Fast and Reliable Delivery

**Dedicated Customer Care** 

**Distinctive Packaging** 



Thanks to a balanced mix of creativity, technical competencies and constant focus on the customer



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#### **Business Lines**

- shoescribe.com successfully launched a new in-season multi-brand online store, entirely dedicated to women's shoes
- Contract signed with Alexander Wang Inc. for the launch of alexanderwang.com in the Asia-Pacific region in 2Q 2012. The Online Store will

feature the Alexander Wang and T by Alexander Wang brands

- Contract signed with Staff International S.p.A. for the management of the Just Cavalli brand on robertocavalli.com
- barbarabui.com and pringlescotland.com launched in Europe, the US and Japan in February and March 2012 respectively
- dsquared2.com extended to China in March 2012

#### **Technological Innovations**

- yoox.com new mobile site launched (new architecture and design, optimised for new touch-screen devices, new features such as full-screen zoom introduced)
- social networks new application developed to create and manage Facebook pages with integrated selling functions

## WHY SHOES?





#### EVIDENCE FROM THE OUTSIDE

- Most department stores have a separate floor entirely dedicated to shoes
- The online footwear market<sup>1</sup> topped €12.5bn in 2011 and is expected to reach
   €20.3bn in 2015 (2011-2015 CAGR of 12.8%)<sup>2,3,4</sup>
- The US is the single biggest market with €4.8bn in 2011<sup>3</sup>, accounts for over 40% of Google searches for luxury shoes<sup>5</sup> and enjoys among the highest footwear buyer penetration (25.9%), third only to South Korea (46.6%) and China (26.4%)<sup>4</sup>
- Footwear is the fastest growing online category in Western Europe (2011-2015 CAGR of 17.5%)<sup>2</sup>
- Big brands are heavily investing in the luxury shoe market, driving growth in the "aspirational" segment<sup>6</sup>
- Shoes proved to be less cyclical than other categories in the 2008/2009 crisis, with ladies shoes driving growth as the real "self-fulfillment" category<sup>7</sup>







#### Note: For sources cited on this slide, please refer to slide 32 in the Appendix

#### **EVIDENCE FROM OUR 12 YEARS OF EXPERIENCE**<sup>®</sup>

- ~ Two-thirds of shoe-related orders are "shoe-only" orders
- ~ 4 million pairs of shoes ordered since 2000, of which ~ 1 million in 2011, accounting for over one-fourth of the Group's net revenues
- The undisputed bestsellers globally, with the highest retail margins and sellthrough rates
- The bestsellers also on all new channels, such as smartphones and tablets
- Shoes enjoy a return rate lower than the Group's average
- Shoes have higher AIV than the Group's average expected AOV higher than the Group's average
- Shoe lovers show a stronger pattern of repeat purchases (more than 5x higher), higher AOV (~ 30%) and are less price sensitive than the average customer (they buy more full price)
- "The perfect fit" for the Group's newly automated global logistics platform

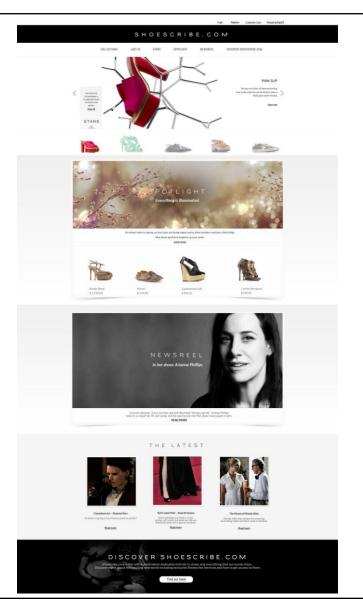






## SHOESCRIBE.COM - THE NEW ONLINE DESTINATION DEDICATED ENTIRELY TO SHOES





MAGNIFYING THE SUCCESSFUL AND PROFITABLE SHOE BUSINESS THE YOOX GROUP HAS BUILT TO DATE BY DEVELOPING THE BEST ONLINE DESTINATION FOR IN-SEASON WOMEN'S SHOES WORLDWIDE

#### E-COMMERCE

- In-season women's shoes
- Wide-ranging, yet edited assortment
- Over 100 brands at launch, ranging from top designer names to researched labels

#### **EXCLUSIVE SERVICES**

- Exceptional level of service guaranteed by the Group's solid and global platform
- Value-added services for *shoe lovers*, ranging from exclusively designed packages with a shoe-organising system to a network of hand-picked cobblers
- Access to exclusive services via an annual subscription, with the aim of increasing purchase frequency and AOV, while entertaining *shoe lovers*. The subscription fee covers all additional costs related to these services

#### EDITORIAL COMPONENT

- Daily editor's picks
- Latest trends
- Blog-style section and Shoe Valet for advice on shoe care

## **OUR MONO-BRAND PARTNERS**



Online STORES	BRAND LIN	ES		BRAND LINES
dodo.com	OPENING SOON DODO		coccinelle.com	COCCINELLE
alexanderwang.com	ALEXANDER WANG TALEXANDER WANG	20	robertocavalli.com	
pomellato.com	Powellato	012	robertocavam.com	roberto cavalli Just cavalli
pringlescotland.com	PRINGLE		jilsander.com	JIL SANDER JIL SANDER
barbarabui.com	BARBARA BUI		dsquared2.com	
trussardi.com	ل آلگ TRUSSARDI		dandgstore.com	D&G
armani.com	GIORGIO ARMANI EMPORIOVARMANI AJ Armani Armani Armani Armani Erazy Lenne Collectioni Junior Erazy		bally.com	BALLY
moncler.com	MONCLER	N	moschino.com	MOSCHINO MOSCHINO MOSCHINO
dolcegabbana.com	DOLCE & GABBANA	011	emiliopucci.com	EMILIO PUCCI
bikkembergs.com	<b>DIRK BIKKEMBERGS</b> <b>Sport</b> Goulure BIKKEMBERGS		energie.it	'EN <b>@</b> RGIE
brunellocucinelli.com	BRUNELLO CUCINELLI		costumenational.com	CoSTUME NATIONAL
y-3store.com	Y-3		misssixty.com	MISS SIXTY
zegna.com	Ermenegildo Zegna ZegnaSport ZZegna		valentino.com	VALENTINO VALENTINO
-			stoneisland.com	STONE ISLAND
maisonmartinmargiela	.COM Maison Martin Margiela		cpcompany.com	STONE DEAND C.P.
zeishouse.com	BIKKEMBERGS MERRELLO <sup>D</sup>	20		
albertaferretti.com	ALBERTA FERRETTI PHILOSOPHY	10	diesel.com	DIESEL DIESEL BLACK GOLD
napapijri.com	NADADI IDI NAPATI JAN		emporioarmani.com	EMPORIO ARMANI $AJ \mid_{\text{JEANS}}^{\text{ARMANI} \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$
giuseppezanottidesign	n.com <u><u>f</u><sup>m</sup>/<sub>t</sub></u>		marni.com	M A R N I 2006

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#### **Key Financials**

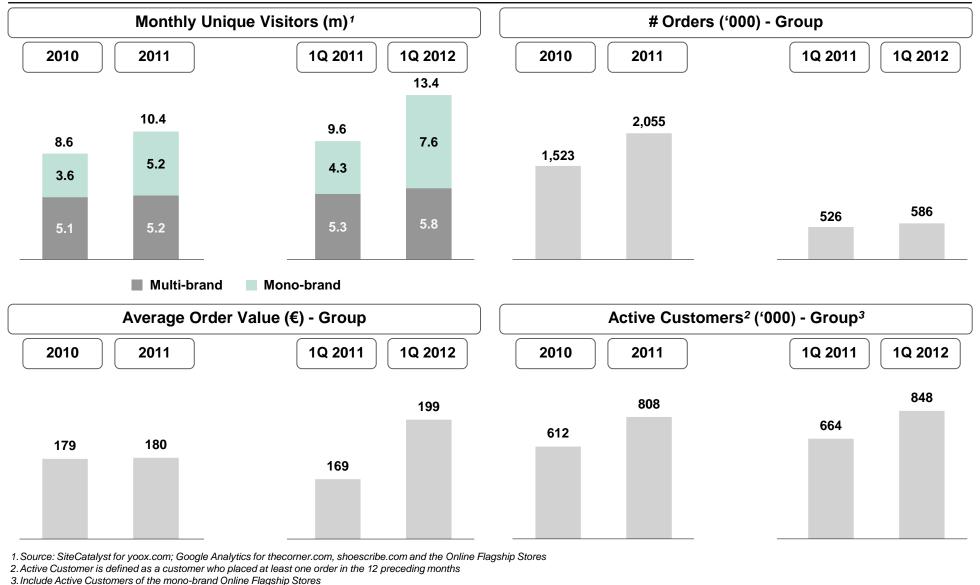
- Net Revenues at €91.0m (vs. €69.7m in 1Q 2011)
  - Increased contribution from all international markets, now accounting for 83.4%<sup>1</sup> of the Group's Net Revenues (vs. 78.6%<sup>1</sup> in 1Q 2011)
  - North America confirmed no. 1 market
  - Mono-brand Net Revenues grew by more than 60%, accounting for almost half of the Group's Net Revenue growth
- EBITDA Excluding Incentive Plan Costs at €6.4m (vs. €5.6m in 1Q 2011)
- Net Income at €1.2m (vs. €1.7m in 1Q 2011)
- Positive Net Financial Position at €10.6m (vs. €12.9m at Dec. 2011)
  - The growth in the Mono-brand business line allowed the Group for the first time to generate positive operating cash flow in the first

quarter of the year: Cash Flow from Operations at €2.5m in 1Q 2012 (vs. negative Cash Flow from Operations at €5.9m in 1Q 2011)

The cash flow benefit of the increased Mono-brand Net Revenues resulted in a Net Working Capital to Net Revenue ratio of 11.1% (vs. 14.2% in 1Q 2011)

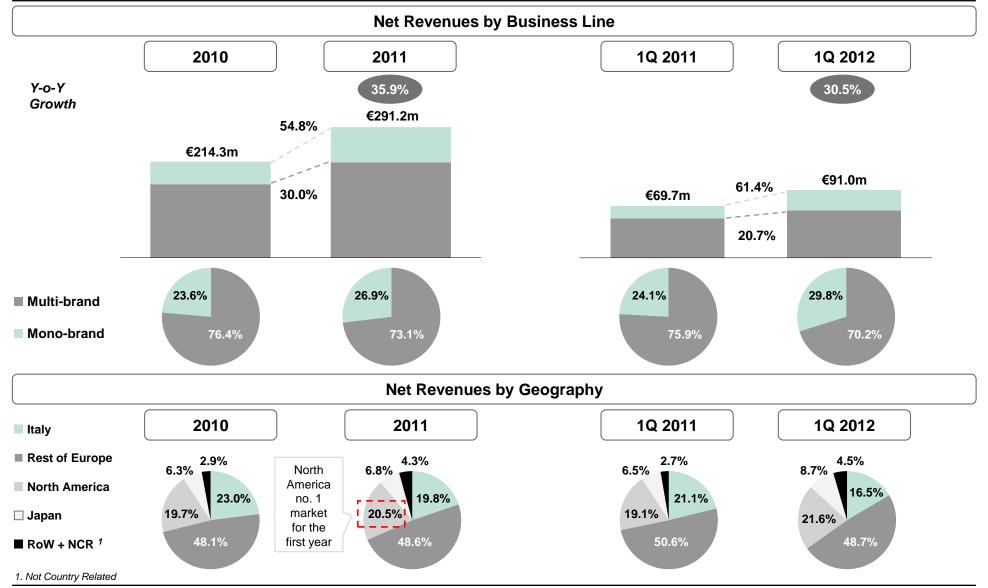
## **KEY PERFORMANCE INDICATORS**





## NET REVENUES BREAKDOWN BY BUSINESS LINE AND GEOGRAPHY





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## **YOOX GROUP PROFIT & LOSS**

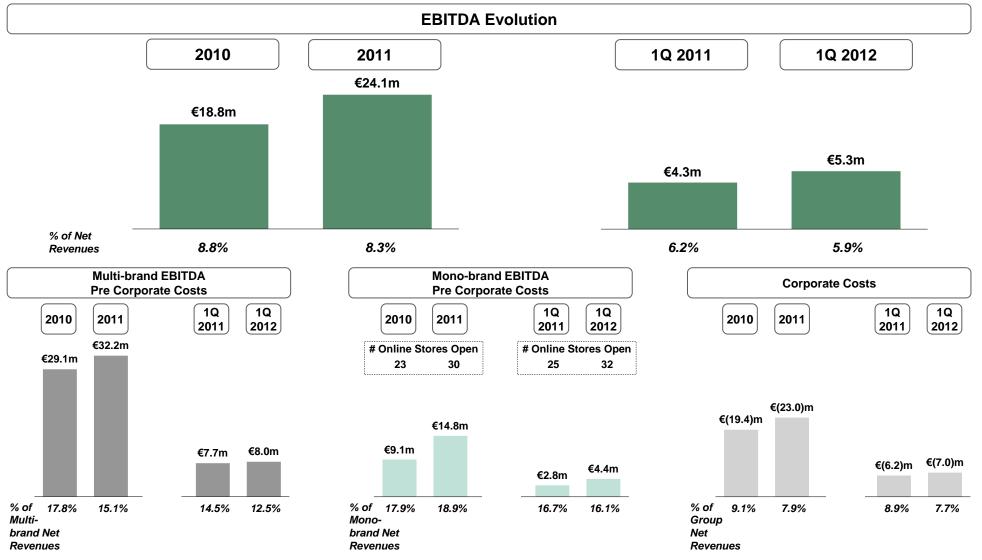


(€m)	2010	2011	1Q 2011	1Q 2012
NetRevenues	214.3	291.2	69.7	91.
growth		35.9%		30.5%
COGS	(129.9)	(183.0)	(44.7)	(60.1
Gross Profit	84.4	108.2	25.0	30.
% of Net Revenues	39.4%	37.1%	35.9%	33.9%
Fulfillment	(21.5)	(29.6)	(7.1)	(8.3
% of Net Revenues	10.1%	10.2%	10.1%	9.69
Sales & Marketing	(24.7)	(31.5)	(7.5)	(9.8
% of Net Revenues	11.5%	10.8%	10.7%	10.79
EBITDA Pre Corporate Costs	38.2	47.0	10.5	12
% of Net Revenues	17.8%	16.2%	15.0%	13.69
General & Administrative	(18.9)	(22.6)	(5.9)	(6.
% of Net Revenues	8.8%	7.8%	8.4%	7.39
Other Income/ (Expenses)	(0.5)	(0.4)	(0.3)	(0.4
% of Net Revenues	0.2%	0.1%	0.4%	0.49
EBITDA	18.8	24.1	4.3	5
% of Net Revenues	8.8%	8.3%	6.2%	5.99
Depreciation & Amortisation	(3.7)	(7.7)	(1.5)	(2.0
% of Net Revenues	1.7%	2.6%	2.1%	2.89
Operating Profit	15.0	16.4	2.8	2
% of Net Revenues	7.0%	5.6%	4.1%	3.19
Net Financial Income / (Expenses)	(0.1)	0.0	(0.2)	(0.1
Profit Before Tax	14.9	16.5	2.7	2
% of Net Revenues	7.0%	5.6%	3.8%	2.29
Taxes	(5.8)	(6.4)	(1.0)	3.0)
Net Income	9.1	10.0	1.7	1.
% of Net Revenues	4.3%	3.4%	2.4%	1.49
EBITDA Excluding Incentive Plan Costs	22.5	28.2	5.6	6
% of Net Revenues	10.5%	9.7%	8.0%	7.09

Note: Figures as absolute values and in percentages are calculated using precise financial data. Some of the differences found in this presentation are due to rounding of the values expressed in millions of Euro Depreciation & Amortisation included in Fulfillment, Sales & Marketing, General & Administrative have been reclassified and grouped under Depreciation & Amortisation EBITDA Excluding Incentive Plan Costs calculated adding back to EBITDA the costs associated with incentive plans in each period

## EBITDA ANALYSIS BY BUSINESS LINE





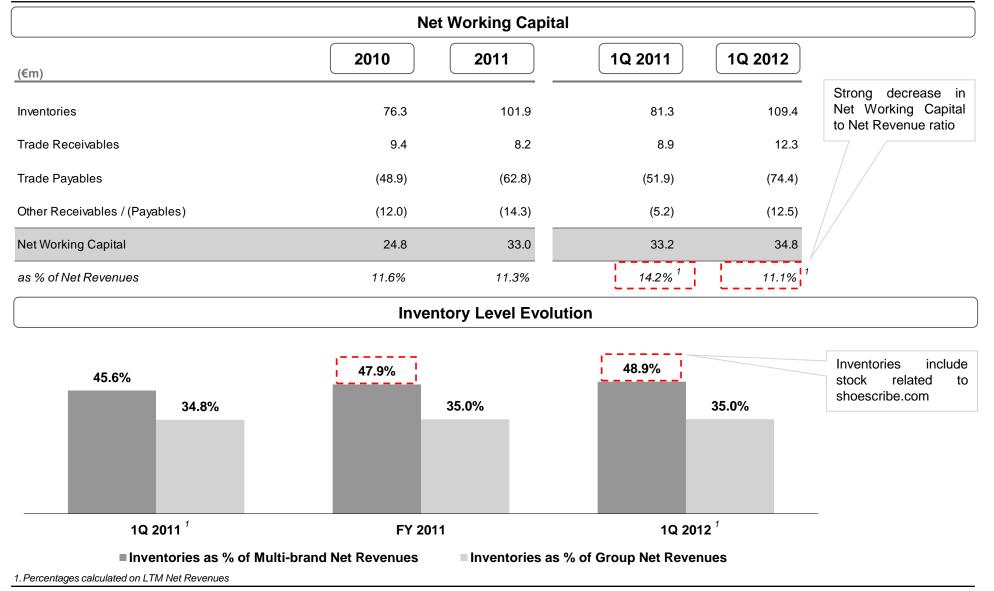
Note: Multi-brand and Mono-brand EBITDA Pre Corporate Costs include all costs directly associated with the business line, including COGS, Fulfillment, Sales & Marketing (all net of D&A); Corporate Costs include General & Administrative costs (net of D&A) and Other Income/ Expenses



	2010	2011	1Q 2011	1Q 2012
(€m)				
Net Working Capital	24.8	33.0	33.2	34.8
Non Current Assets	21.5	36.9	27.3	41.6
Non Current Liabilities (excl. financial liabilities)	(0.4)	(0.3)	(0.4)	(0.2)
Total	45.9	69.6	60.1	76.2
Net Financial Debt / (Net Cash)	(22.8)	(12.9)	(11.3)	(10.6)
Shareholders' Equity	68.7	82.6	71.4	86.8
Total	45.9	69.6	60.1	76.2

## **NET WORKING CAPITAL EVOLUTION**

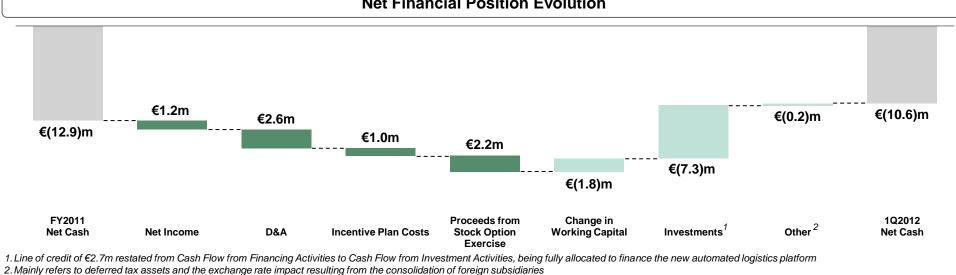




## YOOX GROUP NET FINANCIAL POSITION EVOLUTION



	Net Financial	Position			
(€m)	2010	2011	1Q 2011 1	Q 2012	
Cash and Cash Equivalents	(24.2)	(22.7)	(12.3)	(23.2)	Medium/long-
Other Current Financial Assets	(5.1)	(5.5)	(0.4)	(5.3)	term line of credit mainly used to
Current Financial Assets	(29.3)	(28.2)	(12.7)	(28.5)	finance the new highly-automated
Current Financial Liabilities	5.6	3.7	0.6	4.7	global operations and distribution
Long Term Financial Liabilities	0.8	11.5	0.7	13.2	platform
Net Financial Debt / (Net Cash)	(22.8)	(12.9)	(11.3)	(10.6)	
	Net Financial Posit	ion Evolution			



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## SLIDE 23 YOOX GROUP



Cash Flow Statement							
(€m)	2010	2011	1Q 2011 1C	2012			
Cash and Cash Equivalents at Beginning of Period	35.0	24.2	24.2	22.7	Strong	Cash	
Cash Flow from Operations	(0.5)	14.9	(5.9)	2.5	Flow Operations	from	
Cash Flow from Investment Activities	(11.5)	(10.7) <sup>1</sup>	(6.2)	(4.5) <sup>1</sup>			
Sub Total	(12.0)	4.2	(12.1)	(2.0)			
Cash Flow from Financing Activities	1.2	(5.6)	0.2	2.5			
Cash Flow	(10.8)	(1.4)	(11.9)	0.4			
Cash and Cash Equivalents at End of Period	24.2	22.7	12.3	23.2			
	Capital Exp	enditure					
2010 201	1 Increase expenditure n	n capital	1Q 2011		1Q 2012		
€12.3m	to the setup automated operations an	of the new global d distribution and the n technology	€7.5m		€7.5m	_	
% of Net Revenues 5.8% 8.1% Line of credit of €12.4m in FY11 and €2.7m in 1Q12 restated from Cas			10.8%		8.3%		



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APPENDIX

## **ON TRACK TO REACH OUR TARGETS**

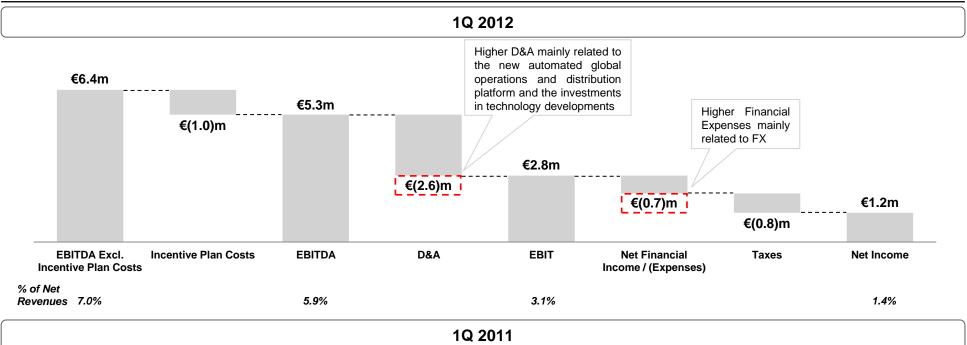


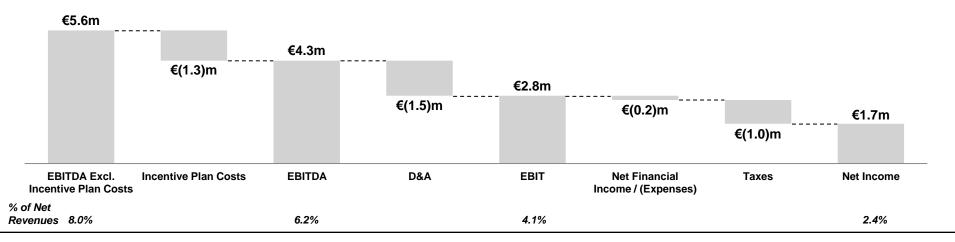
	2015 BUSINESS TARGETS	2011 ACHIEVEMENTS	2012 ACTIONS
# online stores	50 online stores	32 online stores	<ul> <li>Open ~ 5/6 new Mono-brand Online Flagship Stores</li> </ul>
business lines	Nearly 50% of the Group's Net Revenues from in-season offering	<ul> <li>Mono-brand ~ 27% of the Group's Net Revenues</li> <li>Strong growth at thecorner.com</li> </ul>	<ul> <li>Launch shoescribe.com</li> <li>Further develop thecorner.com positioning and brand assortment</li> </ul>
geographical markets	Global expansion with long-term focus on China	<ul> <li>International markets ~ 80% of the Group's Net Revenues and over 100 countries served</li> <li>US no. 1 market</li> <li>Established YOOX Group as the trusted brand partner in the online high-end fashion market in China</li> </ul>	<ul> <li>US no. 1 market</li> <li>Focus on "Growth Markets" such as Russia</li> <li>Exploit the potential of the Chinese market through the launch of yoox.com.cn in China in 4Q 2012</li> </ul>
technology & logistics platform	State-of-the-art technology and logistics platform	<ul> <li>Strong acceleration from mobile and tablets</li> <li>New highly automated global operations and distribution platform fully operational since end of September and started delivering operating leverage in 4Q 2011</li> </ul>	<ul> <li>Launch the new yoox.com worldwide for desktop computers, mobiles and tablets</li> <li>Leverage synergies between technology and operations through organisational integration and COO appointment</li> </ul>



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(€m)				
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growth		35.9%		30.5%
COGS	(129.9)	(183.0)	(44.7)	(60.1)
Gross Profit	84.4	108.2	25.0	30.9
% of Net Revenues	39.4%	37.1%	35.9%	33.9%
Fulfillment Excl. Incentive Plan Costs	(21.4)	(29.3)	(7.0)	(8.7)
% of Net Revenues	10.0%	10.1%	10.1%	9.6%
Sales & Marketing Excl. Incentive Plan Costs	(23.5)	(30.2)	(7.1)	(9.5)
% of Net Revenues	11.0%	10.4%	10.2%	10.4%
EBITDA Pre Corporate Costs	39.5	48.7	10.9	12.7
% of Net Revenues	18.4%	16.7%	15.6%	14.0%
General & Administrative Excl. Incentive Plan Costs	(16.5)	(20.0)	(5.0)	(6.0)
% of Net Revenues	7.7%	6.9%	7.2%	6.6%
Other Income/(Expenses)	(0.5)	(0.4)	(0.3)	(0.4)
% of Net Revenues	0.2%	0.1%	0.4%	0.4%
EBITDA Excluding Incentive Plan Costs	22.5	28.2	5.6	6.4
% of Net Revenues	10.5%	9.7%	8.0%	7.0%

## FOCUS ON INCENTIVE PLAN COSTS



	2010	% of Total	2011	% of Total	1Q 2011	% of Total	1Q 2012	% of Total
(€m)								
Fulfillment	(21.539)		(29.580)		(7.073)		(8.746)	
of which Incentive Plan Costs	(0.152)	4.0%	(0.243)	5.8%	(0.038)	3.0%	(0.055)	5.3%
Sales & Marketing	(24.691)		(31.549)		(7.473)		(9.778)	
of which Incentive Plan Costs	(1.163)	31.1%	(1.370)	32.9%	(0.369)	29.2%	(0.317)	30.3%
General & Administrative	(18.945)		(22.601)		(5.872)		(6.638)	
of which Incentive Plan Costs	(2.429)	64.9%	(2.554)	61.3%	(0.855)	67.8%	(0.674)	64.4%
Incentive Plan Costs	(3.744)	100.0%	(4.167)	100.0%	(1.261)	100.0%	(1.046)	100.0%
						-		
EBITDA Reported	18.751		24.081		4.291		5.342	
% of Net Revenues	8.8%		8.3%		6.2%		5.9%	
Incentive Plan Costs	(3.744)		(4.167)		(1.261)		(1.046)	
EBITDA Excl. Incentive Plan Costs	22.495		28.248		5.553		6.388	
% of Net Revenues	10.5%		9.7%		8.0%		7.0%	

## SHAREHOLDER STRUCTURE



Shareholder	Fully	Diluted <sup>1</sup>		Current
Federico Marchetti	7,190,653	11.1%	3,590,-	433 6.5%
Management team and other stock option holders <sup>2</sup>	5,649,124	8.7%		
Sub-total	12,839,777	19.9%	3,590,	433 6.5%
Balderton Capital	5,870,280	9.1%	5,870,2	280 10.6%
Caledonia Investments	2,979,218	4.6%	2,979,2	218 5.4%
Federated	2,883,165	4.5%	2,883,	165 5.2%
Red Circle Unipersonale	2,880,231	4.5%	2,880,2	231 5.2%
OppenheimerFunds	2,810,312	4.4%	2,810,5	312 5.1%
Baillie Gifford & Co	2,758,937	4.3%	2,758,9	937 5.0%
Red Circle Investments	1,903,612	2.9%	1,903,	612 <i>3.4%</i>
Wasatch Advisors	1,595,266	2.5%	1,595,2	266 2.9%
Capital Research and Management Company	1,387,000	2.1%	1,387,	2.5%
Aviva Investors Global Services	1,289,013	2.0%	1,289,	013 2.3%
Market <sup>3</sup>	25,398,473	39.3%	25,398,4	473 45.9%
Total	64,595,284	100.0%	55,345,	940 100.0%

Updated as of 9 May 2012 1. The fully diluted column shows the effect on the Company's shareholder structure calculated assuming that all the stock options granted under the Company's stock option plans are exercised. It does not include 154,329 ordinary shares granted under the 2009 - 2014 Incentive Plan

2. Excludes Federico Marchetti

3. Includes 162,000 proprietary shares



- 1. Includes the US, 17 Western European countries (Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom) and the APAC Region (China, India, Japan, South Korea and Australia)
- 2. Company calculations based on Forrester Research Online Retail Forecast, 2011 to 2016 (Western Europe), February 2012
- 3. Company calculations based on Forrester Research Online Retail Forecast, 2011 to 2016 (US), January 2012
- 4. Company calculations based on Forrester Research Online Retail Forecast, 2010 to 2015 (Asia Pacific), October 2010
- 5. "The Luxury Shoe Industry: Analysis of Consumers' Search Intentions and Brands' Social Media Presence", Digital Luxury Group, December 2011
- 6. Altagamma 2011 Worldwide Markets Monitor, 17 October 2011
- 7. Altagamma 2009 Worldwide Markets Monitor, 19 October 2009
- 8. Internal findings are based on several historical analyses of YOOX Group's customers' data

Please note that data in USD has been converted in EUR at a USD/EUR exchange rate of 1.3920



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